



Ushahidi

crowdsourcing crisis information



Ushahidi = Testimony

Born out of the post-election violence in Kenya in 2008, used to map reports of violence and peace efforts throughout the country.

Objective is to facilitate the crowdsourcing of (primarily) crisis information and crisis response by providing organizations with a **free web-based platform** that can collect, map, and share data relating to a particular crisis.

A young boy in a blue shirt and brown shorts is running across a paved street. In the background, a military vehicle is parked with several soldiers in camouflage uniforms and helmets. One soldier is holding a rifle. The scene is set in an urban area with a brick building and trees in the background.

Ushahidi provides a platform that increases **transparency** and **accountability** from the bottom up.

Our purpose is to **democratize information** starting with ordinary people.

Ushahidi Calendar

Kenya, January 2008



Dec. 27 - Kenyan Elections

Dec. 27 - Dec. 30 - Period of uncertainty

Dec. 30 - Jan. 1 - Media blackout

Jan. 10 - 75% of Kenyan bloggers write about Ushahidi

Jan. 12 - MSM pickup: BBC, NPR, Guardian, etc...

Jan. 3 - The idea of Ushahidi

Jan. 5 - Ushahidi discussed

Jan. 6 - Ushahidi prototype

Jan. 9 - Ushahidi launched

Jan. 10 - Added functionality (RSS, SMS, etc...)

Jan. 10 - Kenyan SMS shortcode partnership

Jan. 22 - Ushahidi blog added

Jan. 26 - Ushahidi timeline feature



Our Guiding Values

openness | innovation | community

Social Impact

- Enabling the wider coverage of crisis (and other situations e.g. elections, MP performance) that would otherwise be **unreported** or underreported
- Creating an easy-to-use tool that is **freely** and **instantly available** to individuals, NGOs and other organizations allowing them to focus on mobilizing the content and the response
- Facilitate **transparency** and **accountability** by amplifying citizen voices with a consumer-focused tool, designed with areas with limited access in mind
- Developing ability for stakeholders in a particular situation to **share** and **find** data





HOME

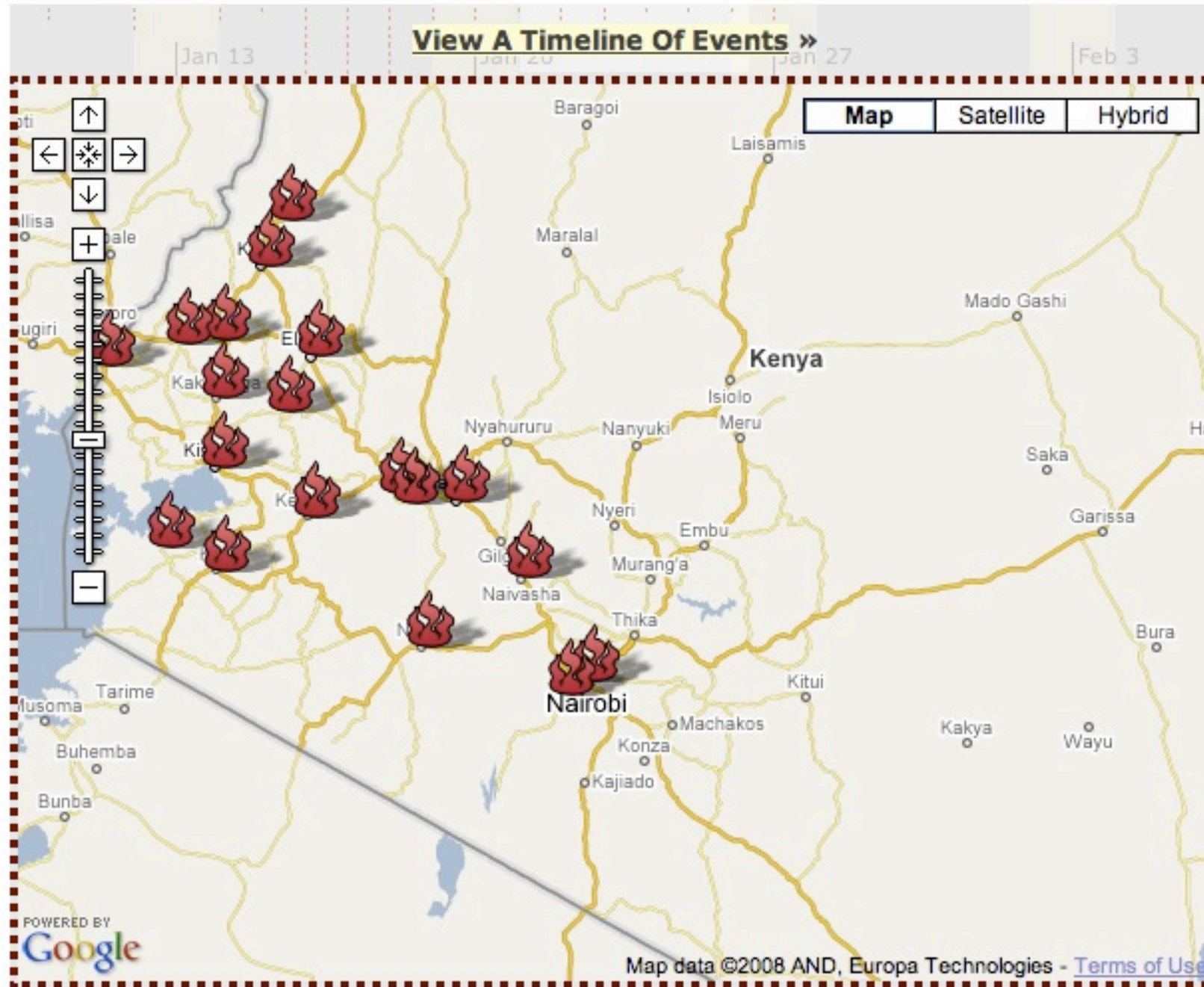
REPORT AN INCIDENT

CONTACT US

ABOUT

BLOG

HOW TO HELP



Filter By Category

- ALL CATEGORIES
- RIOTS
- DEATHS
- PROPERTY LOSS
- GOVERNMENT FORCES
- CIVILIANS
- LOOTING
- RAPE
- PEACE EFFORTS
- INTERNALLY DISPLACED PEOPLE

GO

Submit An Incident!

Submit Via SMS

Send your SMS to **6007** on your phone (Safaricom/CelTel)





ALJAZEERA

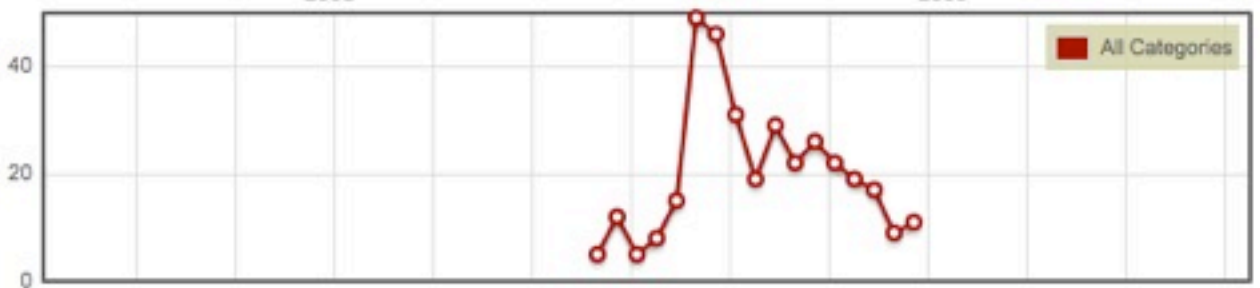
WAR ON GAZA

Home Reports Submit an Incident How to Help BETA

Click on the dots to view reports



From: Dec 2008 To: Jan 2009



Overview of reported incidents over time

This is an experimental web service. You may experience a few technical glitches but we are working to improve it

↓ CATEGORY FILTER

- All Categories
- Deaths
- Israeli Ground Forces
- Civilians
- International Aid
- Air Strikes
- Announcements
- Rocket Attacks
- Israeli Casualties
- Palestinian Casualties
- Stats
- Protests
- Twitter Reports
- Israeli Soldier Casualties

[Submit an Incident](#)

[Submit via SMS | Twitter](#)

Incidents (from map above listed chronologically)

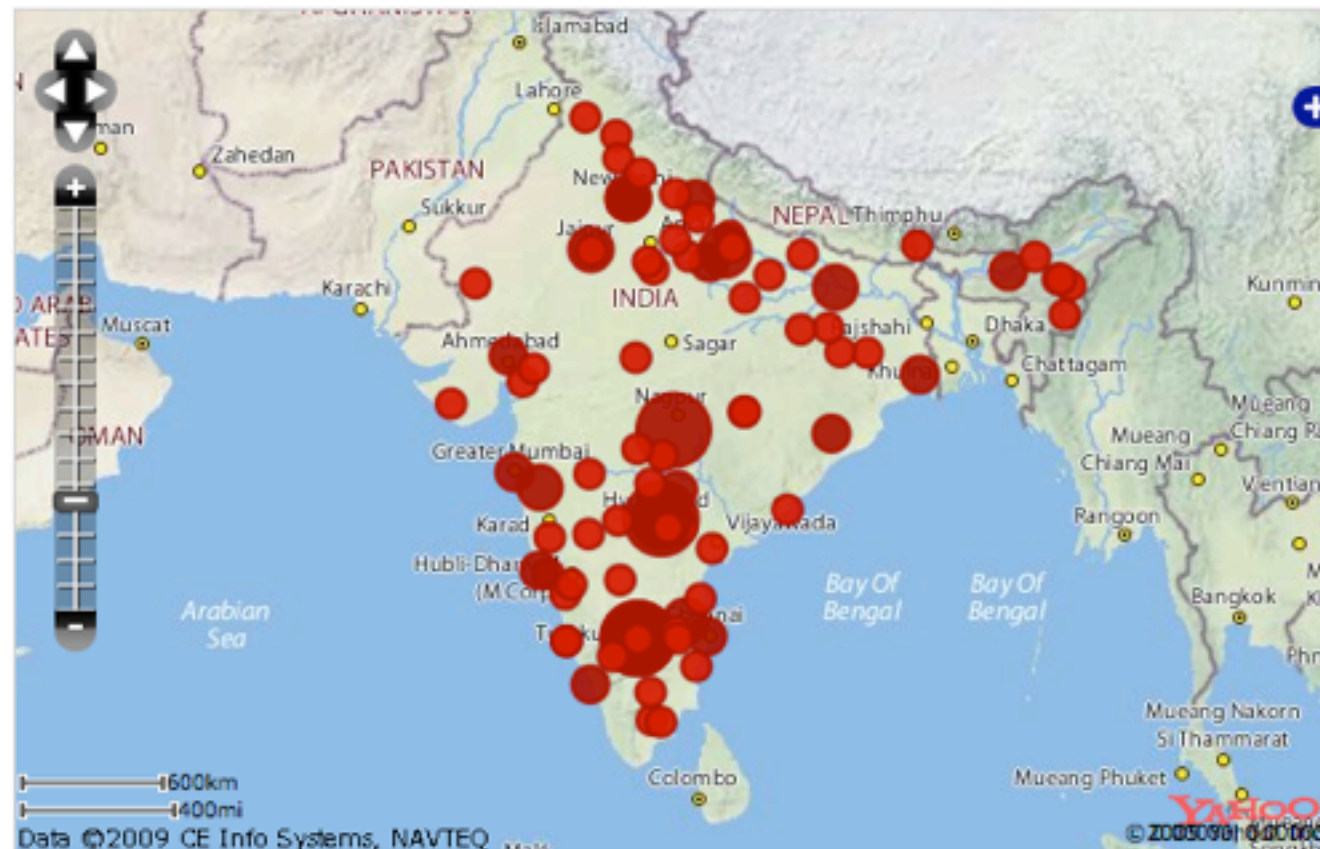
TITLE	LOCATION	Date
Tell in Gaza was done to 284 Palestinians	Gaza	Jan 14

Official & mainstream news

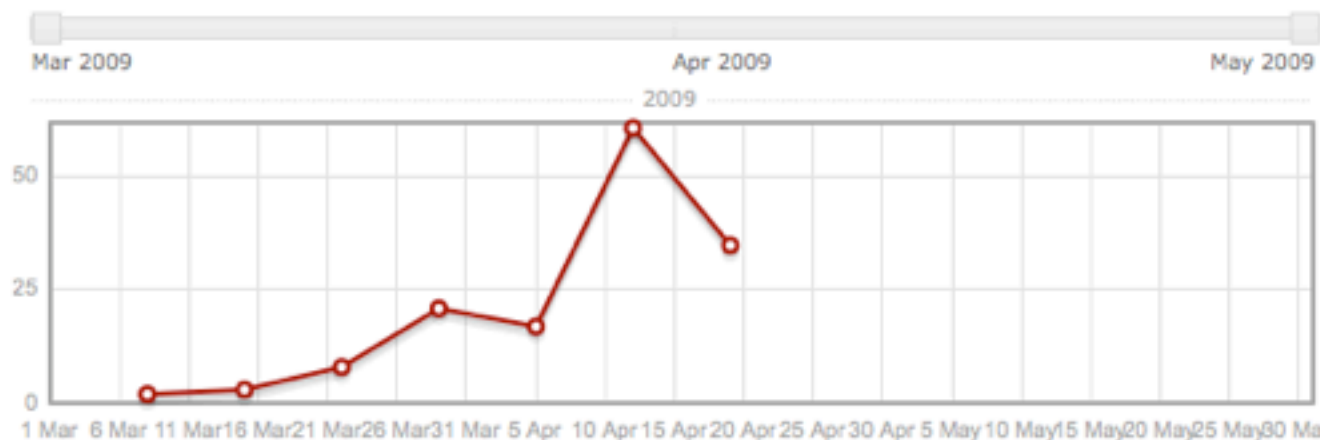
MEDIA FILTER → **REPORTS** NEWS PICTURES VIDEO ALL [SHARE](#)

↓ CATEGORY FILTER

Click on the dots to view reports



From: **Mar 2009** To: **May 2009**



1 Mar 6 Mar 11 Mar 16 Mar 21 Mar 26 Mar 31 Mar 5 Apr 10 Apr 15 Apr 20 Apr 25 Apr 30 Apr 5 May 10 May 15 May 20 May 25 May 30 May

- All Categories
- Forged Vote (FORG)
- Violence (VIOL)
- Voter Bribing (BRIB)
- Voting Machine Problems (EVOM)
- Other Irregularities (OTHR)
- Inflammatory Speech (HATE)
- Election Commission Interventions (ECIN)
- Voter Name Missing (MISS)
- What Went Well (WELL)

REPORT IN FOUR WAYS

- By sending a message starting with VoteReport to **5676785**
- By sending an email to report@votereport.in
- By sending a tweet with the hashtag #votereport
- By [filling a form](#) at the website

EXAMPLE SMS REPORT

votereport #Pune #VIOL Violence in Pune's Boat Club area. 6 injured. Situation under control. Source: NDTV.

For more details, refer to our [reporting guide](#).

[Submit an Incident](#)

Happening Right Now In Afghanistan

MEDIA FILTER + [REPORTS](#) [NEWS](#) [PICTURES](#) [VIDEO](#) [ALL](#)

Click on the dots to view reports



From: To:



CATEGORY FILTER

- All Categories
- Vote Tampering: Vote buying, ballot box stuffing, fake IDs
- Disturbances: Violence, intimidation, harassment, roadblocks
- Defamation: Inflammatory speech, posters, billboards defaced
- Voting Access: Station closed, voting suspended, list altered
- Illegal Campaigning: in public places, polling booths, religious places
- What went well
- Campaign Events
- Citizens Speak

Afghans go to the polls tomorrow

KABUL (PAN): Millions of Afghans -- undeterred by threats from

How to participate

[SUBMIT AN INCIDENT](#)

you send us an Email to contact@aliveinafghanistan.org
 you write a message on twitter to [@aliveinafghanistan](https://twitter.com/aliveinafghanistan)

You send us a text message to 93 79 404 0569
 or you simply fill out the form here

Who we are

Alive in Afghanistan has no political interest other than to promote transparency. We're an independent, unaffiliated, non-partisan, all-volunteer project, and the result of the hard work and collaboration of many partners and individuals. [read more](#)

User Feed Stream

Three election officials hurt, materials burnt in Nuristan

Aug 19 2009 20:46 | (Asadabad)

Election official among a dozen killed

Aug 19 2009 20:44 | (Qalat)

Taliban threats may bar many from voting

Aug 19 2009 16:49 | (Gardez)

District chief among two killed in Kandahar blast

Aug 19 2009 14:07 | (Kandahar)

152 of 643 polling centres stay closed in southern zone

Aug 19 2009 12:33 | (Kandahar)

The People of Jalalabad Face Electricity Problems

Aug 19 2009 11:00 | (Jalalabad)

A mother: No more war

Aug 19 2009 10:00 | (Uruzgan)

Driver: People should be consulted in appointments

Aug 19 2009 10:00 | (Uruzgan)

Haji Muhammad Wali: Confidence in election

Aug 19 2009 10:00 | (Uruzgan)

A seamstress: Will vote despite threats

Aug 19 2009 10:00 | (Tirinkot)

User Photos



News

Taliban kill police chief in Afghanistan - Daily Times [details>>](#)

Journalists Injured in Afghan Bombing - New York Times [details>>](#)

AFGHANISTAN: Elections could hit health services - ministry - IRINnews.org [details>>](#)

Australian troops kill Afghan officer - ABC Online [details>>](#)

Anti-corruption 'Mr Bean' candidate Ramazan Bashedost eyes presidency - Times Online [details>>](#)

US sees 'encouraging signs' before Afghan vote - AFP [details>>](#)

President Karzai's supporters 'buy' votes for Afghanistan election - Times Online [details>>](#)

Afghan govt. hires tribesmen to ensure security during ... - All India Radio [details>>](#)

Poland considers sending strategic reserve to Afghanistan - Xinhua [details>>](#)

Hamid Karzai 'will not' win Afghan election outright - Telegraph.co.uk [details>>](#)

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Ensure Access to Essential Medicines for All

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Search for:

Type keywords and hit enter...

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- PHOTOS
- DISCUSSION
- EVENTS
- FEATURED
- IN THE NEWS
- KENYA
- STOCK-OUT STORIES
- UGANDA
- UNCATEGORIZED
- UPDATES
- ZAMBIA

Snap survey reveals medicine stockouts still plague Kenya, Malawi, Uganda and Zambia



CATEGORY FILTER

- All Categories
- First-line antimalarials (AMs)
- Zinc 20mg tablet
- Benzathine penicillin
- First line ARVs
- Metronidazole 200mg tablet
- Ciprofloxacin 250 or 500mg tablet
- Amoxicillin
- Ceftriaxone 250mg or 1g vial
- Cotrimoxazole suspension
- ORS - Diarrhea

Use the zoom scroller on the left side of the map to have a closer look and move the map around by clicking and dragging. Clicking on a red "hotspot" will show you more detail. Larger circles represent a greater number of stock-outs.

During 'pill check week', researchers visited public health institutions countrywide and checked on the availability of a list of 10 essential medicines. These are medicines that should be readily available in public health facilities.

EVENTS

Kisumu residents demand for essential medicines
Tuesday 14 July 2009 Kisumu: People thronged the Pollyview Hotel in Kisumu, the third...

SMS pill check findings released to Kenyan media
The Kenyan team held a successful press conference on 30/06/09 with 22 journalists...

Mombasa forum a huge success!
The Kenyan team organised a successful public forum in Mombasa, the second largest...

More Events

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GO



Awards:

2008

NetSquared N2Y3 winner

Knight Batten award

WeMedia GameChangers award

USAID Development 2.0 award

2009

Netexplorateurs award

Kenya open source award

European Software Institute award

Knight Foundation News Challenge

Featured in:



Platform Benchmarks

Jan 2008: Initial Ushahidi deployment in Kenya's post-election crisis

Jun 2008: Began gathering developers to rebuild the platform

Oct 2008: Launched Ushahidi Engine v0.1 ("Eldoret")

Nov 2008: Deployed alpha version into **DR Congo**

Jan 2009: Ushahidi used by **Al Jazeera** in Gaza

Jan 2009: Alpha testing with multiple organizations begins

Apr 2009: Launched v0.8 of the Ushahidi Engine ("Kisumu")

Apr 2009: Ushahidi used to monitor **Indian** elections

May 2009: Ushahidi used to track **Swine Flu**

August 2009: Launched v0.9 (Goma) and used to monitor elections in **Gabon** and **Afghanistan**


September 2009: **400+ downloads** of Ushahidi code

Current sites to date: **200+**

Average users per month: 10,000

October 2008 - Jun 2009: Several iterations **beyond crisis** use include: nominations of Peace Heroes (Kenya), mapping art events (Kenya), drug stockouts (Malawi, Zambia, Uganda, Kenya), mobile phone company service monitoring (Philippines)

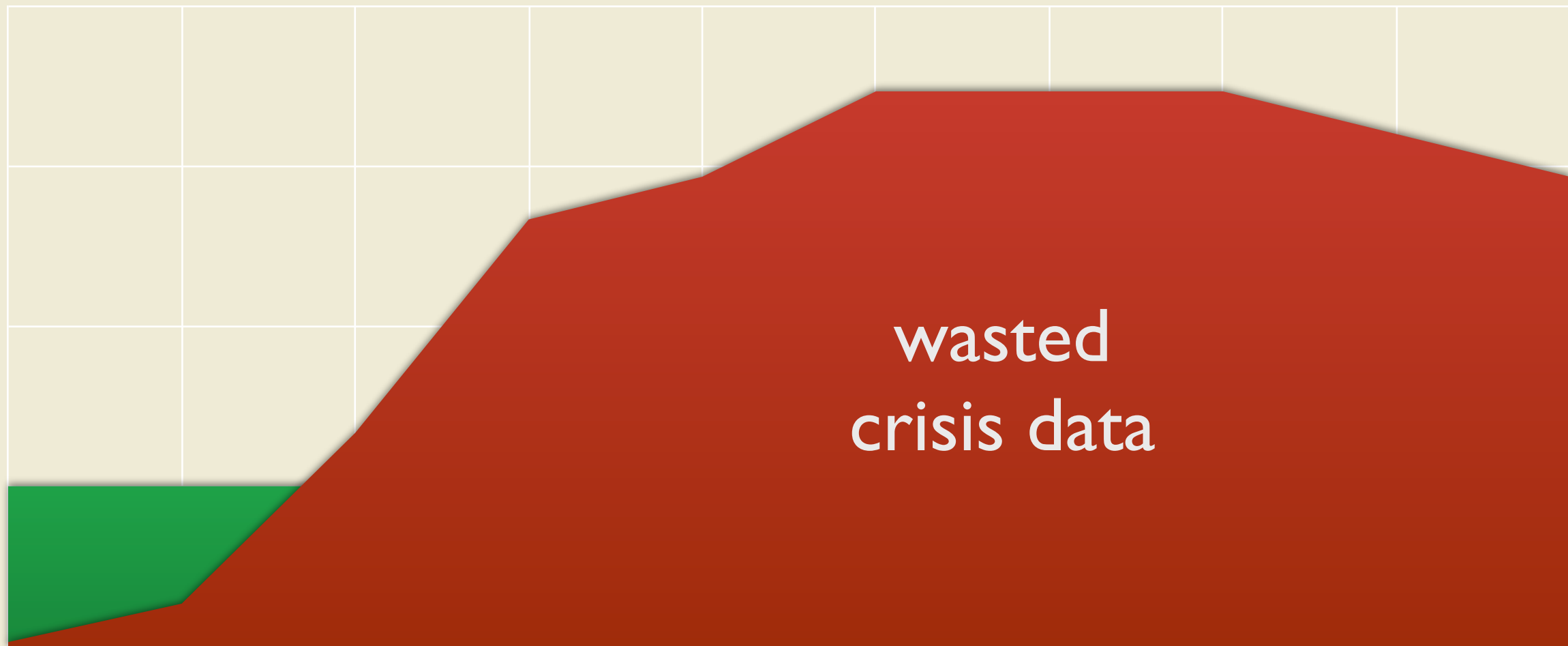




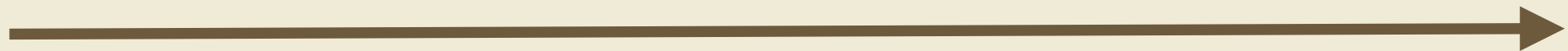
“Our capacity to report eyewitness information in vastly increasing”

*Kaushal Jhalla & Chris Blow,
the Ushahidi volunteers who initially
thought of Swift River*

- Amount of Information Produced by Eyewitnesses
- The Response Effort's Processing Capacity

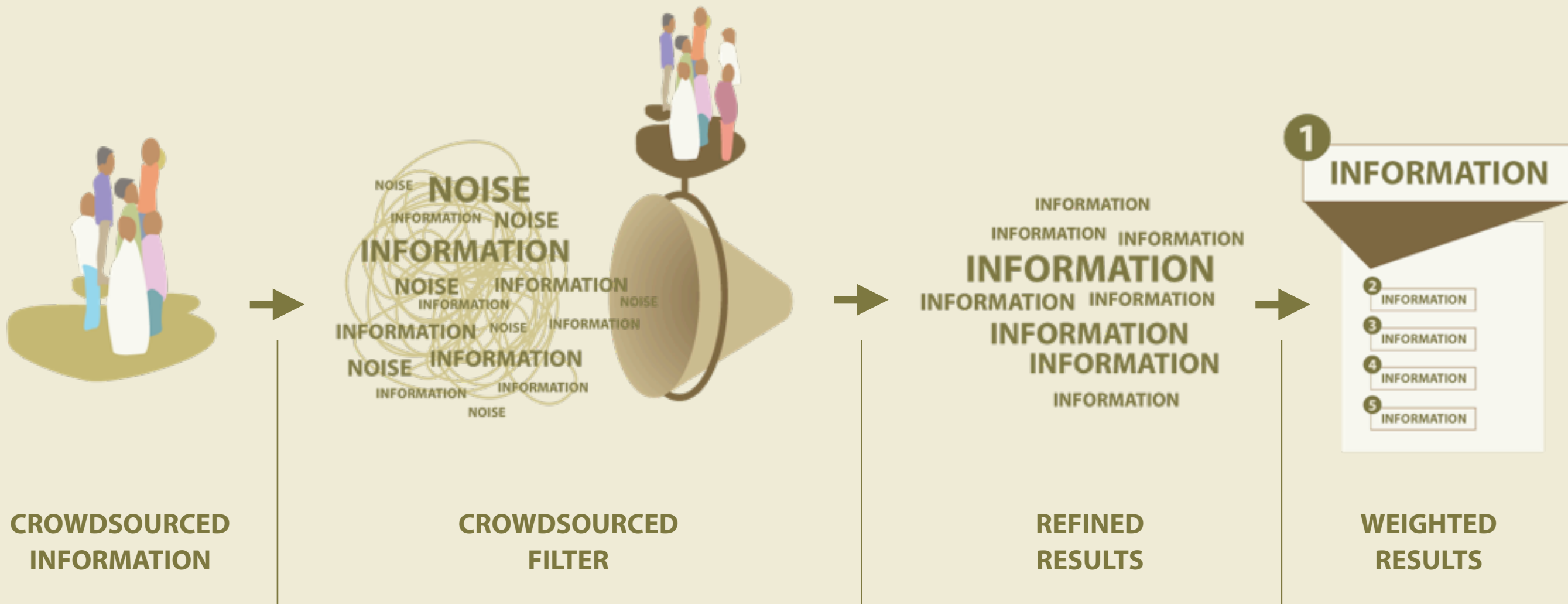


Hot Flash
(no news)



Swift River:

enhancing Ushahidi's ability to find the truth



if it works in
africa
it will work
anywhere



Africa Matters



Ushahidi has a **history** in Kenya

A Kenyan presence has allowed us to **engage** more Kenyan developers and **test** the platform in greater detail on the ground

Tools need to be built **in** Africa

African developers want an **African** open source project to volunteer on

Partnerships

Ushahidi has had exploratory conversations with:

- the United Nations Development Program (UNDP) in Sudan,
- the United Nations (UN) Office for the Coordination of Humanitarian Affairs (UN-OCHA) in both Columbia and Kenya,
- the UN High Commission for Human Rights (UNHCR),
- the International Forum for Election Systems (IFES),
- the European Center for Conflict Prevention (ECCP),
- the Global Platform for the Prevention of Armed Conflict (GPPAC)
- Mercy Corps.

These types of relationships require someone with a much deeper knowledge of humanitarian early warning and response than anyone on the team currently has.



Patrick Meier

A third-year PhD Candidate at The Fletcher School of Law & Diplomacy and a Doctoral Research Fellow at the Harvard Humanitarian Initiative (HHI) where he works on crisis mapping, early warning and humanitarian technology applications.



Potential Risks

- Overwhelming demand for additional tech support for people who use Ushahidi
- Sustaining and managing the open source community – demanding



Thank You

